**PŘÍLOHA č. 4 – TECHNICKÁ SPECIFIKACE**

Předmětem plnění této veřejné zakázky je poskytování hardwarové podpory pro aktivní prvky počítačové sítě Českého rozhlasu a zajištění správné funkce všech zařízení uvedených v této technické specifikaci (viz tabulka níže). Poskytovatel je povinen reagovat na ohlášení vady níže definovanými způsoby.

**Způsob hlášení u spočívajících v nefunkčnosti zařízení poskytovateli podpory:**

* + 1. telefonicky na servicedesk poskytovatele tel. č. **[DOPLNIT]** nebo e-mailem na: **[DOPLNIT]**;
    2. poskytovatel je povinen zajistit dostupnost podpory minimálně v režimu 8 x 5 (tj. v pracovní dny 9,00 – 17,00 hodin);
    3. poskytovatel je povinen přijetí oznámení vady písemně potvrdit nejpozději následující pracovní den po jeho odeslání, a to na e-mail zástupce pro věcná jednání objednatele dle této smlouvy.

**Odstranění vady nahlášené objednatelem (ČRo) je poskytovatel povinen provést dle svého uvážení jedním z následujících způsobů dle charakteru vady:**

* + 1. **telefonickou konzultací –** pracovník servicedesku poskytovatele se pokusí odstranit nahlášenou vadu po telefonu. Pokud to není možné, dohodne se s pracovníkem objednatele na nezbytné součinnosti a řeší vadu osobním zásahem on-site;
    2. **vzdáleným přístupem –** pracovník poskytovatele odstraní vadu vzdáleně prostřednictvím internetu, modemového připojení apod;
    3. **zásahem on-site** – pracovník poskytovatele odstraní vadu osobním zásahem on-site opravou nebo výměnou za nové zařízení. Pokud je nutné nahradit vadné díly, nahradí je díly novými;
    4. **poskytnutí náhradního zařízení** – v případě, že poskytovatel není schopen vadu odstranit ani jedním z výše uvedených způsobů, je povinen zapůjčit objednateli bezplatně náhradní bezvadné zařízení tak, aby byla neprodleně zajištěna plná funkčnost LAN sítě nebo její části, jehož je zařízení součástí; poskytovatel bezplatně zapůjčí náhradní bezvadné zařízení objednateli s tím, že zapůjčené zařízení bude nahrazeno bez zbytečného prodlení opraveným zařízením objednatele nebo novým zařízením, jehož vlastníkem se objednatel stává.

**SPECIFIKACE PODPOROVANÝCH ZAŘÍZENÍ:**

|  |  |  |  |
| --- | --- | --- | --- |
| název | popis | výrobní číslo | délka podpory do |
| C1-AIR-CT5520-K9 | Cisco ONE - 5520 Wireless Controller w/rack mounting kit | FCH2044V0BC | 31.10.2026 |
| C1-AIR-CT5520-K9 | Cisco ONE - 5520 Wireless Controller w/rack mounting kit | FCH2044V0M4 | 31.10.2026 |
| ASR1001-X | Cisco ASR1001-X Chassis, 6 built-in GE, Dual P/S, 8GB DRAM | FXS2104Q1H1 | 31.10.2026 |
| SLASR1-IPB | Cisco ASR 1000 IP BASE License |  | 31.10.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2137R08Y | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2137R03Z | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2127R3DU | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2137R006 | 30.09.2026 |
| WS-C3650-24TS-L | Cisco Catalyst 3650 24 Port Data 4x1G Uplink LAN Base | FDO2132V16V | 31.10.2026 |
| ASR1001-X | Cisco ASR1001-X Chassis, 6 built-in GE, Dual P/S, 8GB DRAM | FXS2128Q3CE | 31.10.2026 |
| SLASR1-IPB | Cisco ASR 1000 IP BASE License |  | 31.10.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2144R214 | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2141R2VJ | 30.09.2026 |
| WS-C3650-24TS-L | Cisco Catalyst 3650 24 Port Data 4x1G Uplink LAN Base | FDO2151V0QY | 31.10.2026 |
| ISR4321/K9 | Cisco ISR 4321 (2GE,2NIM,4G FLASH,4G DRAM,IPB) | FDO2152A06Y | 31.10.2026 |
| ISR4321/K9 | Cisco ISR 4321 (2GE,2NIM,4G FLASH,4G DRAM,IPB) | FDO2152A06W | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CA | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0A8 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09Q | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0C4 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CE | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0D3 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AU | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AA | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2229F009 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CB | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0D2 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0DH | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0A1 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2229E0JW | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AB | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AZ | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CV | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AN | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CW | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CC | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09F | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AS | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0DJ | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CU | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09X | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09H | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0CR | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q0AM | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0D5 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09K | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230Q09Z | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0DR | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0C2 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0DA | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2230E0DK | 31.10.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0HW | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0GC | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0CG | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0GH | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0J6 | 30.09.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2225R0HB | 30.09.2026 |
| AC-PLS-P-1K-S | Cisco AnyConnect 1K User Plus Perpetual License |  | 31.10.2026 |
| L-SLASR1-IPB-AIS= | Cisco ASR 1000 IPB to AIS Upgrade E-Delivery PAK | 2ZK12CQK78F | 31.10.2026 |
| L-SLASR1-IPB-AIS= | Cisco ASR 1000 IPB to AIS Upgrade E-Delivery PAK | 1EO29NQOJW3 | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2219Q2PR | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2219Q2M9 | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2219Q2MW | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2220Q0G3 | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2219Q2NM | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2219Q2MY | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2220Q0E4 | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2220Q0E1 | 31.10.2026 |
| C9410R-96U-BNDL-E | Catalyst 9400 Series 10 slot,1xSup, 2xLC, DNA-E LIC | FXS2220Q39V | 31.10.2026 |
| C9410R-96U-BNDL-E | Catalyst 9400 Series 10 slot,1xSup, 2xLC, DNA-E LIC | FXS2220Q39M | 31.10.2026 |
| C9410R-96U-BNDL-E | Catalyst 9400 Series 10 slot,1xSup, 2xLC, DNA-E LIC | FXS2220Q39S | 31.10.2026 |
| C9410R-96U-BNDL-E | Catalyst 9400 Series 10 slot,1xSup, 2xLC, DNA-E LIC | FXS2221Q04F | 31.10.2026 |
| AIR-AP1562I-E-K9 | 802.11ac W2 Low-Profile Outdoor AP, Internal Ant, E Reg Dom. | FCZ2241Z04W | 31.10.2026 |
| C9407R-96U-BNDL-E | Catalyst 9400 Series 7 slot, 1xSup, 2xLC , DNA-E LIC | FXS2246Q20C | 31.10.2026 |
| WS-C2960L-24PS-LL | Catalyst 2960L 24 port GigE with PoE, 4 x 1G SFP, LAN Lite | FCW2323A43C | 31.10.2026 |
| WS-C2960L-24PS-LL | Catalyst 2960L 24 port GigE with PoE, 4 x 1G SFP, LAN Lite | FCW2334A54D | 31.10.2026 |
| WS-C2960L-24PS-LL | Catalyst 2960L 24 port GigE with PoE, 4 x 1G SFP, LAN Lite | FCW2334A53H | 31.10.2026 |
| WS-C2960L-24PS-LL | Catalyst 2960L 24 port GigE with PoE, 4 x 1G SFP, LAN Lite | FCW2334A56L | 31.10.2026 |
| WS-C2960L-24PS-LL | Catalyst 2960L 24 port GigE with PoE, 4 x 1G SFP, LAN Lite | FCW2338A248 | 31.10.2026 |
| WS-C2960L-48TS-LL | Catalyst 2960L 48 port GigE, 4 x 1G SFP, LAN Lite | FCW2341A3J6 | 31.10.2026 |
| N2348TQ-E-FA-BUN | Standard airflow pack: N2K-C2348TQ-E, 2AC PS, 3 Fan | FOC2343R1NA | 30.09.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1WN | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XK | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1YE | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1VC | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1YS | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XX | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XJ | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1Y5 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XH | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XB | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M201 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1T3 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1X6 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XV | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XU | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1Z6 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1YK | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1XQ | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1Y0 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1Y2 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1YC | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1T4 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1Y4 | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M20R | 31.10.2026 |
| WS-C3650-48PS-L | Cisco Catalyst 3650 48 Port PoE 4x1G Uplink LAN Base | FDO2346M1SF | 31.10.2026 |